

1 Q. **Volume 1 (1st Revision), Chapter 3: Operations**

2 Please provide revised tables for *Table 3-4 Distribution Performance (Planned and*
 3 *Forced Outages) – All Regions* for the years 2007-2016 for each of Hydro’s (i) rural
 4 interconnected customers, (ii) Labrador Interconnected customers, and (iii) rural
 5 isolated customers, that includes a comparison to the national CEA average.
 6 (Volume I (1st Revision),
 7 Chapter 3: Operations, Page 3.10, Table 3-4)

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 10 A. The CEA Region used for average in all instances is CEA Region 2, utilities with a mix
 11 of rural and urban customers. This includes, but is not limited to, utilities such as
 12 New Brunswick Power, SaskPower and Yukon Energy. Region 1 are utilities that are
 13 strictly urban.

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 15 The revised Table 3.4 Distribution Performance (Planned and Forced Outages) –
 16 All Regions for the years 2007-2016 for Hydro’s:
 17 (i) Rural Interconnected Customers is provided in Table 3-4 (i).

**Table 3-4 (i) Distribution Performance (Planned and Forced Outages)
Hydro's Rural Interconnected System**

SAIFI	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016
Hydro	6.12	4.83	4.14	2.86	5.56	3.92	5.72	6.22	6.75	6.58
CEA Average ¹	2.68	2.76	2.31	2.54	2.97	2.83	2.94	2.67	2.62	3.71
SAIDI	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016
Hydro	8.76	7.4	11.22	6.11	17.64	8.11	20.52	18.68	18.24	16.57
CEA Average ¹	7.29	8.56	5.31	7.00	7.50	5.61	9.83	7.81	6.26	7.08

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- 1 (ii) Labrador Interconnected Customers is provided in Table 3-4 (ii).

**Table 3-4 (ii) Distribution Performance (Planned and Forced Outages)
Labrador Interconnected System**

SAIFI	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016
Hydro	11.47	7.07	7.24	3.85	8.17	5.44	8.74	9.76	10.48	5.06
CEA Average	2.68	2.76	2.31	2.54	2.97	2.83	2.94	2.67	2.62	3.71
SAIDI	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016
Hydro	11.49	4.75	24.99	6.32	11.34	9.28	28.56	26.48	28.81	10.62
CEA Average	7.29	8.56	5.31	7.00	7.50	5.61	9.83	7.81	6.26	7.08

- 2 (iii) Rural Isolated Customers is provided in Table 3-4 (iii).

**Table 3-4 (iii) Distribution Performance (Planned and Forced Outages)
Hydro's Rural Isolated System**

SAIFI	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016
Hydro	6.99	8.31	7.38	8.22	6.59	7.88	6.09	10.78	8.55	6.85
CEA Average	2.68	2.76	2.31	2.54	2.97	2.83	2.94	2.67	2.62	3.71
SAIDI	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016
Hydro	8.65	13.42	6.67	8.71	6.5	9.67	6.26	15.61	12.25	8.85
CEA Average	7.29	8.56	5.31	7.00	7.50	5.61	9.83	7.81	6.26	7.08